



GLASS DOCTOR® COMMUNICATIONS

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FOR IMMEDIATE RELEASE

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Glass Services Business Ready to “Fix Your Panes” in Longview

LONGVIEW, Texas (June 15, 2009) – The Glass Doctor® of Longview franchise owned by Gary and Vivian Jacobson is now open and ready to “fix your panes” after a ribbon cutting ceremony by the Longview Chamber of Commerce on Tuesday.

Glass Doctor of Longview offers mobile residential, automotive, and commercial glass services to Gregg, Harrison, Smith, and Upshur Counties, including Kilgore, Marshall and Tyler. The shop is open 8 a.m. – 5 p.m., Monday through Friday, and 24-hour emergency service is available. In addition to repair and replacement of windows and windshields, *Glass Doctor* of Longview can install storefronts, shower enclosures, entry door glass, mirrors, tabletops and other glass products.



“We’re pleased to be a part of *Glass Doctor* because of their dedication to high quality and service,” Gary Jacobson said. “We want to give customers in the Longview, Marshall and Tyler area professional, friendly service. That’s what it’s all about.”



For that reason the Jacobsons installed an innovative glass storage and workstation system in their new *Glass Doctor* service van. The system is the only one of its kind among the more than 375 *Glass Doctor* locations in the U.S. and Canada. The modular system allows glass service technicians to safely carry both windshields and flat glass for home windows together in the van. Flat glass also can be cut using a sliding pullout board (at left). Storage boxes for tools and adhesives can be reconfigured depending up on the size of the flat glass and windshields that need to be carried.

The Jacobsons also attended the most in-depth training in the glass services industry, a 10-day training course on the latest glass repair technology, customer service techniques and marketing methods held at the Glass Doctor University training center in Waco.

“*Glass Doctor* is a premier choice for glass repair and replacement,” said Mark Dawson, president of *Glass Doctor*. “We’re delighted Gary, Vivian and their team have joined our

franchise team, and we believe their business will be successful because we all operate under the same core values.”

The *Glass Doctor* of Longview shop is located at 2907 W. Marshall in Longview. For more information or to schedule an appointment, call (903) 297-9100.

About Glass Doctor®:

Glass Doctor is the largest chain of full-service glass franchises in the nation. From windows to windshields to storefronts, Glass Doctor can handle any glass need. *Glass Doctor* also offers custom glass services, such as tub and shower enclosures, entry door glass and mirrors. Established in 1962 with one shop in Seattle, Wash., today *Glass Doctor* offers complete glass repair, replacement and services to the residential, automotive, and commercial markets at more than 375 locations in the United States. *Glass Doctor* began franchising in 1977 and joined The Dwyer Group, Inc., an international franchisor of service industry companies, in 1998. At that time the company’s corporate headquarters relocated to Waco, Texas. In 2004, *Glass Doctor* acquired Harmon AutoGlass® and Portland Glass®. Harmon AutoGlass stores were sold to franchise owners, and Portland Glass continues as a subsidiary company in Maine, New Hampshire and Vermont. Today there are more than 165 *Glass Doctor* franchise owners across the United States and Canada. For further information or to find the location nearest you, visit www.glassdoctor.com.

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